Greenfield Municipal Utilities is in the process of replacing all residential electric meters in the city and will finish this project in December. The new meter will help us improve the reliability of your service by better detecting power outages, and give you improved access to data to manage your energy usage.

During this process, it is possible for customers to receive an electric utility bill that includes more than the typical 30 day billing cycle. Unfortunately, this is inevitable due to the mass number of meter exchanges taking place in the city in such a short period of time. Please note the electric usage rate has not changed since January 2018.

As always our Customer Service Department is available to assist with any utility billing questions or concerns in person, by phone or email.