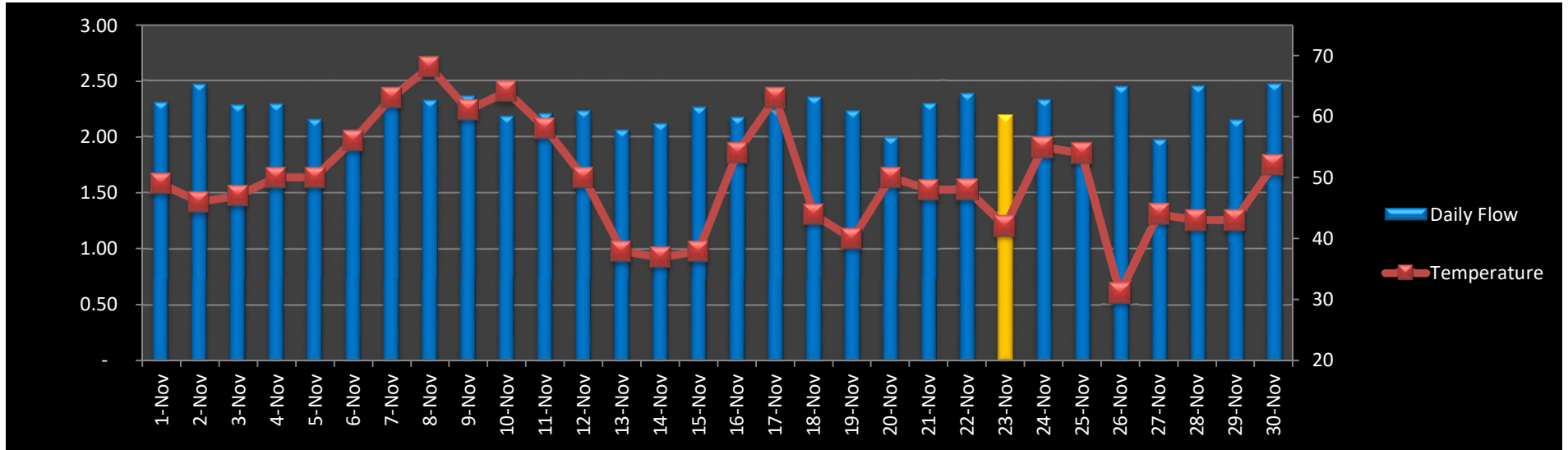




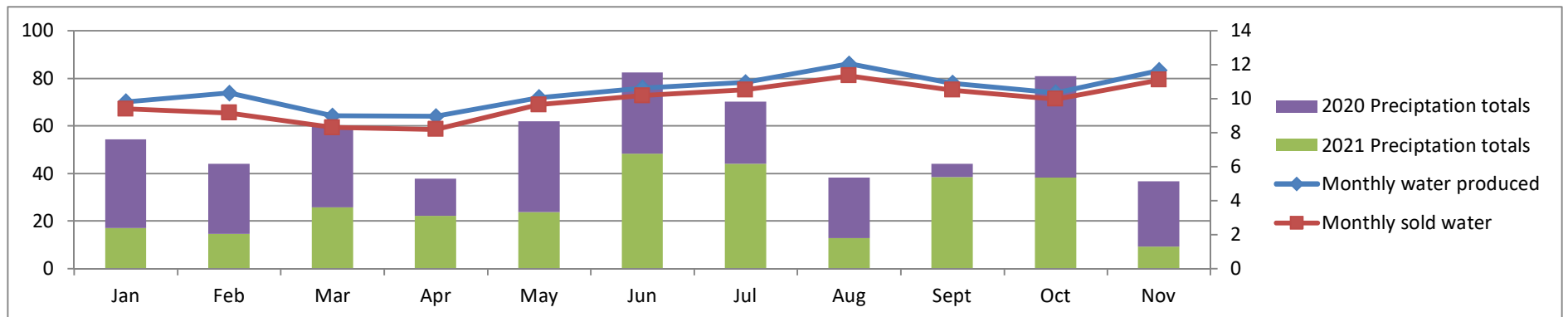
Water Utility

2021 Monthly Report

November



Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Total	Category
Monthly water produced	70.15	73.78	64.23	63.97	71.94	75.88	78.28	86.12	77.94	73.90	83.28			Normal production
Monthly sold water	67.14	65.43	59.33	58.52	68.90	72.72	75.12	81.05	74.97	71.22	79.28			Single main break / service leak
% Accounted for water	4%	11%	8%	9%	4%	4%	4%	6%	4%	4%	5%			Multiple Main breaks
% of monthly design production	34%	61%	54%	53%	71%	75%	78%	85%	77%	73%	82%			Fire
Total completed work orders	233	79	63	66	34	136	164	134	144	97	145			Flushing
Max day production	2.54	2.69	2.33	2.50	2.91	2.77	2.91	3.20	2.74	2.57	2.47			
Average storage + /(-)	11.4%	16.4%	3.4%	10%	22.7%	18.7%	22.8%	29.7%	17.9%	12.5%	8.9%			
2021 Precipitation totals	2.37	2.02	3.60	3.08	3.30	6.74	6.17	1.77	5.36	5.33	1.27			
2020 Precipitation totals	5.23	4.14	4.75	2.21	5.35	4.79	3.65	3.57	0.79	5.99	3.84			





2021 Monthly Report

Water Utility

November



Distribution Operations Activities

	Complete	
1. Construction / Repair	7	
2. Performed Leak Notifications	25	
3. After hours Customer Service calls	19	
4. Hydrant painting	12	
5. GIS Modifications	10	
6. Planning reviews and Technical Assistance	4	projects
7. Working on Well site reconnaissance	1	project
8. Valve Maintenance	27	
	105	

Plant Operations Activities

1. STP Air Compressor installation, NTP air compressor maintenance completed	2
2. Filter Room Exhaust fans installed	4
3. STP HSP #1 final alignment completed	1
4. Began working on required SCADA upgrades	1 project
5. HVAC systems inspected and maintenance completed	2
6. Worked on Wellhead protection with commercial partners	1
7. Working on Well site reconnaissance	1 project
8. Sampling and regulatory compliance	28 samples
	40

OT, non- & Scheduled	October	November
Overtime, Non scheduled	28.0	4.0
Overtime, scheduled	133.75	40
Overtime total		
Causes for non-scheduled OT		
Fire Related Calls	2	0
Human or life cycle failure		
Customer Service (ECO)	26	4
Scheduled overtime explanation		
Distribution System Maintenance		
Plant Operations	27	40
Riley Festival	106.75	N/A

Water Quality

Average	iron	maganese
South Plant Perfomance		
Sep-21	0.110	0.029
Oct-21	0.09	0.040
Nov-21	0.09	0.024
North Plant Performance		
Sep-21	0.050	0.038
Oct-21	0.03	0.028
Nov-21	0.03	0.041
Distribution System	Chlorine	Ortho-phosphate
Monthly Ave	0.61	1.73
Service connections		net change
SEPT	9,043	
OCT	9,033	(10)
NOV	9,045	12