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**GREENFIELD MUNICIPAL UTILITIES**  
10 South State Street  
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Board of Public Works & Safety  
City Hall  
Greenfield, IN 46140

RE: *NISC Annual Member Information Conference, Orlando, Florida*

Members:

I am requesting that Melissa Farmer Keomanivong, Karen Gardner and I be approved to attend the annual Member Information Conference (MIC) conducted by NISC from September 15<sup>th</sup> through September 19<sup>th</sup>. Total estimated cost including registration, accommodations and travel expenses are \$2900 per person.

The MIC is an excellent opportunity for us to learn new tips, tricks and techniques when resolving software challenges and learn the newest technologies and best practices to ensure we are using the software to our greatest potential. There are a variety of engaging and informational learning opportunities that will be brought back and used to train other Customer Service, Meter, Electric and Water department staff. We will be able to learn directly from NISC staff, many of whom we've come to know as colleagues through a support call or implementation process as well as have the opportunity to network with peers across the country. This has been especially beneficial in the past as we have often consulted with contacts made from time spent at the MIC.

Respectfully submitted,

Jane Webb  
Utility Coordinator