

ITsavvy LLC 313 South Rohlwing Road Addison, IL 60101 www.ITsavvy.com

## Quote

Quote Details
Quote #: 3758908

Date: 08/16/2023

Payment Method: Net 30 Days

Client PO#:

Cost Center:

Shipping Method: Ground

Bill To:

ACCT #: 588416 City of Greenfield Accounts Payable 10 S. State St Greenfield, IN 46140 United States 317-477-4310 Ship To: City of Greenfield Accounts Payable 10 S. State St Greenfield, IN 46140 United States 317-477-4310 Client Contact: Rob Souchon (P) 317-325-1602 rsouchon@greenfieldin.org Client Executive: Joe Menard (P) 630.396.6319 (F) 630.396.6322 jmenard@ITsavvy.com

**Description:** VMware upgrade

Item Description	Part #	Tax	Qty	Unit Price	Total
1 ITsavvy-ASG Professional Svc Details Specified in SOW	ASG-ES- ENG	Y	54	\$185.00	\$9,990.00

ITsavvy Advanced Solutions Group Engineering assistance with VMware upgrade from 6.7 to 8, work to be done remotely Pre-Deployment

- Plan schedule for Health Check tasks for the ITsavvy ASG services.
- Conduct a review meeting prior to the tasks to verify schedule and site readiness.
- Review current VMWare environment configuration per discovery and information requests
- Develop physical host firmware upgrade plan
- Develop VMware vCenter upgrade plan
- Develop vSphere upgrade plan and remediation requirements

## Health Check

- Perform VMWare health check and best practice inspection
- Migrate VMWare guest machines off ESXi host with forgotten password
- Perform ESXi reinstallation tasks to reset ESXi password
- · Verify the installation and password issue resolved
- Review the VMWare health check with the client-assigned resource(s)

VMware Upgrade (from 6.7 to 8)

Current Environment review (analysis/architecture)
Deploy VMware's Health Analyzer tool
Perform remote upgrade of up to the following:
QUANTITY (4) – VMWARE VSPHERE ESXI SERVERS;
QUANTITY (1) – VMWARE VCENTER SERVER APPLIANCE
Upgrade vCenter Server 6.7 to vCenter Server 8
Upgrade ESXi Hosts to ESXi 8

Testina

Test VMware upgrade environment for proper functionality

## Post Deployment

- Knowledge Transfer
- Documentation of VMWare upgrade

## Client Responsibilities

- · Make appropriate system maintenance windows available for ITsavvy ASG engineers as needed to prepare equipment.
- Perform a backup of all environments involved in the project
- Provide technical support for implementation teams, all vendors, and third parties as necessary.
- Provide ITsavvy ASG personnel with access to client systems and networks (including, without limitation, remote systems and networks access), current processes and procedures, workflow diagrams, architectural designs (Visio or equivalent), and resource personnel who will participate in the Knowledge Transfer.
- Assume responsibility for all network connectivity, performance, and configuration issues.
- Obtain and provide, at its own cost and expense, all third-party licenses and maintenance agreements necessary for ITsavvy ASG engineers to complete the project.
- Provide at least one technical contact with system administration responsibilities and appropriate system and information access privileges to perform this service.
- Quote assumes client has all required VMware licenses and all resources required for the upgrade and this quote is for remote professional services only.

Engineer(s) will assist on a Time and Material Basis. Rates that may be applied:

Remote 8AM – 5PM M-F: \$185.00/hour Remote After Hours: \$275.00/hour

	The detail above represents an estimate of engineering effort based on in deliverable beyond technical resource(s) itself, is implied in this agreement Actual hours of effort and approved expenses, if incurred, will be invoiced	nt.	nform	ation prov	ided and is subject to	change. No
2	Project Manager	ASG-ES-PM	Υ	10	\$150.00	\$1,500.00
	ITsavvy Project Coordinator will be responsible for: Determining & scheduling resources Managing resources to project plan Tracking open issues & risks Monitoring project status Managing scope with change requests Preparing all deliverables Managing escalations Conducting closeout meetings and project reviews Managing to invoice PM(s) will assist on a Time and Material Basis. Rates that may be applied The detail above represents an estimate of engineering effort based on indeliverable beyond management resource(s) itself, is implied in this agree Actual hours of effort will be invoiced in 30 minute increments.	dustry experience and in				change. No
					Subtotal:	\$11,490.00
					Shipping:	\$0.00
					Tax:	Exempt
					TOTAL:	\$11,490.00
not. H	rvy is always looking to deliver the lowest cost possible to our clients. This dowever, prices are subject to increases without notice in the event of a mage without notice. This document is a quotation only and is not an order of a accept credit cards for payment. However, if the credit card is provided lase.	anufacturer or distributor r offer to sell.	price	increase	. Available inventory	is subject to
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Autho	orized Signature:	Date:				